

Annexure-5 (Revised)

- The scope of works and requirement covers "Network Annual Maintenance Contract" within and between buildings at Campuses of Navsari Agricultural University located at Navsari, Surat, Bardoli, Vyara, Bharuch, Dediypada, Waghai, Paria and Gandevi with the objective to carried out maintenance activities (identification of fault and rectification) for below mention devices.
 - Wireless devices used for link establishment
 - Wireless devices used for the purpose of access point.
 - Fiber optic link
 - connectivity through CAT6
 - 24 manageable, 8 port unmanaged and Fiber switches
 - IO devices
 - Ethernet Card on computer system
 - Fiber Media Convertor
- Three parallel maintenance scheduled required to be follow for above mentioned maintenance activities at NAU Campuses as described in below format.

	Mon	Tue	Wed	Thu	Fri
Navsari		Maintenance activities	Maintenance activities	Maintenance activities	
Surat	Maintenance activities			Maintenance activities	
Dediypada		Maintenance activities			Maintenance activities
Bharuch	Maintenance activities		Maintenance activities		
Waghai		Maintenance activities			Maintenance activities
Paria (Odd week) and Gandevi (Even week)					Maintenance activities
Vyara	Maintenance activities			Maintenance activities	
Bardoli			Maintenance activities		

- The successful bidder has to make necessary provision so that maintenance activities could be carried out as described in above schedule between 10:00 hrs. to 17:00 hrs.
- Successful bidder has to provide 3 mobile numbers in hierarchical mode through which NAU staff or IT department may assign task of maintenance activities.
- Each maintenance activity should be reported in prescribed format (Format will be supplied by IT department) and should be counter signed by the concerned NAU staff / head of unit.